

CAPEBPO AWARDS 2024

Finalists Announcement

CAPEBPO

FROM CAPE TOWN TO THE WORLD

CapeBPO Awards 2024: Finalists Announcement

The mission is heating up! After an intense Face-to-Face judging phase, thorough deliberations, and a full audit of results, we are thrilled to announce the finalists for the CapeBPO Awards 2024!

Watch our very own James Bond, Clayton Williams, as he delivers the exciting announcement of this year's finalists:

Watch the Announcement Video

This year's submissions were of an exceptional calibre, and we want to extend a heartfelt thanks to all entrants for your efforts and commitment. The interviews were nothing short of remarkable, showcasing the best of Cape Town's BPO talent and innovation.

For those who have made it through to the finalist stage - congratulations!

You're now one step closer to being crowned as Cape Town's Best in the BPO Sector.

To those who didn't, we deeply appreciate your participation and the incredible work you've put forward.

Without further a do here are the

**2024
CapeBPO
Awards
Finalists**

Top BPO Customer Service Professional

Sarah Xhorana

Callforce Direct (Pty)Ltd

Ruby Appollis

Boomerang

Rafeeq Davids

SA Commercial

Naledi Sande

SA Commercial

Leandro Antonio

Merchants SA

Top BPO Sale / Marketing Professional

Imtiyaaz Majavie

Capita SA

Justin Engeldoe

CCI South Africa

Marinette Kamanda

SA Commercial

Normathamsanqa Dyakopu Callforce Direct (Pty)Ltd

Olivier De Boever

SA Commercial

Top BPO Team Leader / Supervisor

Siyabonga Mkhungo	CCI South Africa
Dielshaad Adams	Merchants
Chelsea-Lee Van Wyk	IGT Solutions
Carmen Lizel Januarie	EXL Service SA
Bongolethu Mpamba	SA Commercial

Top BPO Operational Manager

Kelly Porthen	TTEC
Khuthala Phakathi	EXL Service SA
Laura Fortain	SA Commercial
Salie Sasman	SA Commercial
Tiaan Groenewald	WNS Global Services SA

Top BPO Workforce Planning Professional

Zahir Harris

Concentrix

Mohammed Zain Jobe

WNS Global Services SA

Megan Bell

SA Commercial

Denzel Duloo

Foundever

Denver Anthony

Callforce Direct (Pty)Ltd

Top BPO Trainer / Coach

Rebekah Harrisanker

Careerbox

Nandipha Cetywayo

CCI South Africa

Keegan Lakay

EXL Service SA

Graham Ma

WNS Global Services SA

Doneshia Fick

Capita SA

Top BPO Quality Professional

Carl Engelbrecht

EXL Service SA

Fateeqah Bashir

EXL Service SA

Mogamad Ighsaan Gallie

Capita SA

Raeesa Razia Rahim

CCI South Africa

Renee Pillay

DSG

Top BPO Analyst

Aftaab Parker

Concentrix

Kishan Raval

Tech Mahindra

Rhidaa Omar

Concentrix

Sardick Barends

EXL Service SA

Tevashan Reddy

CCI South Africa

Top BPO Support Professional

Kevin Jacobs

Capita SA

Morgan Abrahams

SA Commercial

Shanice Rajah

CareerBox Africa

Shilpi Khaitan

WNS

Tinashe Zenda

IGT Solutions

Top Technical Innovation

EXL Service SA

DSG

Concentrix

Achievement Awards Group

EXL Service SA

Top Non-Technical Innovation

Ucademy (Pty) Ltd

Concentrix

WNS

CCI South Africa

Ascensos

WNS Global Services

Top Support Services Provider

DSG

Teleperformance

BPO Skills Academy

Ucademy (Pty) Ltd

CareerBox Africa

Top Impact Sourcing

Concentrix

Merchants SA

EXL Service SA

Top Impact Sourcing Partner

BPO Skills Academy

CareerBox

Teleperformance SA

Top Emerging Operator

Black Elegance

Sourcefit SA

Amplify5

IGT Solutions

Call Lab

Top BPO Community Impact

Teleperformance SA

EXL Service SA

CCI South Africa

CareerBox Africa

Top Offshore Campaign

WNS Global Services

CCI South Africa

EXL Service South Africa x 3

Top BPO Operator

EXL Service SA

CCI South Africa

Callforce Direct (Pty)Ltd

Ascensos

Merchants SA

CapeBPO Awards 2024

We are one step closer to our grand celebration, the CapeBPO Awards 2024 Gala Dinner, set to take place on the 19th of October at the Century City Conference Centre. In true Casino Royale style, we are looking forward to an evening filled with glamour, recognition, and celebration as we honour Cape Town's finest.

Stay tuned for more updates as we continue on our journey to recognise and celebrate the outstanding achievements within our industry. For now, we are excited to see who will emerge victorious on the night as we get ready to shine the spotlight on **Cape Town's Best in the BPO Sector!**

Good luck to all our finalists, and thank you once again to all participants for your incredible entries!

Best regards,
The CapeBPO Awards Team

CAPEBPO AWARDS 2024

Get in Touch

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