



CAPEBPO

FROM CAPE TOWN TO THE WORLD

CAPEBPO AWARDS 2025

FINALISTS ANNOUNCEMENT

CapeBPO Awards 2025: Finalists Announcement

After a highly competitive judging cycle including a rigorous online phase and the intense Face-to-Face Judging Weeks the verdicts are in. We are thrilled to announce the **Finalists for the CapeBPO Awards 2025!**

A Testament to Excellence

The quality, commitment and innovation demonstrated by every entrant and finalist this year was truly exceptional. Your submissions underscore the remarkable standard of excellence and the vibrant potential driving the Cape Town BPO sector forward. We extend our heartfelt thanks to all who participated and showcased their talent.

The Finalists Are Here!

We proudly recognise the companies and individuals who have emerged as the absolute frontrunners in their respective categories.

[WATCH THE OFFICIAL FINALIST ANNOUNCEMENT HERE ►](#)

Without further a do here are the

**2025
CapeBPO
Awards
Finalists**





INDIVIDUAL AWARDS

Top BPO Analyst

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Bryan Lodewyk

Concentrix

Kishan Rava

Tech Mahindra

Mogamad Yaseen Davids

Foundever SA

Rhidaa Omar

Concentrix

Tevashan Reddy

CCI Global

Top BPO Collections Professional

Apiwe Makapela

WNS Global Services SA

Brynn Petersen

WNS Global Services SA

Chleo Taryn Cupido

Sigma Connected

Shanice Newman

Sigma Connected

Venetia Haarhoff

Woolworths Financial Services

Top BPO Customer Service Professional

Proudly Sponsored by



Dene Williams

WNS Global Services SA

Martha Schoeman

EXL Service

Nu-Be Seekoei

EXL Service

Tamara Williams

Concentrix

Yakha Sambokwe

EXL Service

Top BPO Marketing Professional Award

Ashley Erasmus

askOsca Pty Ltd

Doneshia Fick

Capita SA

Taslyn Young

askOsca Pty Ltd

Top BPO Quality Professional Award

Anja Van Wyk

BYC Aqua, An MCI Company

Mogamad Igshaan Gallie

Capita SA

Nikita Barnes

IGT Solutions SA

Rameez Champion

WNS Global Services SA

Zikhona Tyekela

Foundever SA

Top BPO Sales Professional Award

Proudly Sponsored by



Ernestine Enwerem

Boomerang BPO

Mas-oodah Arendse

Woolworths Financial Services

Matthew Paulsen

TP SA

Rory Ely

askOsca.com

Tina Sassman

askOsca.com

Top BPO Support Professional

Business Operations & Project Delivery

Proudly Sponsored by



Atul Sharma

EXL Service

Haroon Rashid

WNS Global Services

Mabatho Maake

TP SA

Rushda Booley

Concentrix

Sid Caballero

EXL Service

Top BPO Support Professional

Commercial & Client Services

Proudly Sponsored by



Jehan Stevens

TP South Africa

Marzanne Sigidi

WNS Global Services

Mohamed Khan

Ucademy

Rhidaa Omar

Concentrix

Rubina Poonan

TP South Africa

Top BPO Support Professional

Facilities & Transport

Proudly Sponsored by



Kevin Jacobs

Capita SA

Nazreen Harris

Sigma Connected

Salma Adam

Sigma Connected

Top BPO Support Professional

Operational Enablement & People Management Support

Proudly Sponsored by



Carlin Williams

EXL Service

Jay-Cee Muller

TP SA

Keith Dampies

BoomerangBPO

Leslie Kisten

TP SA

Salmaan Shaikh

EXL Service

Top BPO Support Professional

Technical & Infrastructure Support

Proudly Sponsored by



Itumeleng Tsiane

Capita SA

Tatum Love

WNS Global Services

Whasfie Raganie

BYC Aqua An MCI Company

Top BPO Team Leader / Supervisor

Ethan Morris	EXL Service
Krystle Scholtz	Concentrix
Lindiwe Marseko	IGT Solutions SA
Manisha Van Schalkwyk	Capita SA
Nabeelah Abrahams	EXL Service

Top BPO Trainer / Coach

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Aaieshah Khan	Concentrix
Keshini Naidoo	IGT Solutions SA
Nosiphiwo Majija	Ascensos SA, a Firstsource Company
Sean Green	TTEC South Africa
Ziphozenkosi Gungqa	Capita SA

Top BPO Workforce Planning Professional

Amina Bux	TTEC South Africa
Lester February	Capita SA
Mikhail Sissing	IGT Solutions SA
Mohammed Zain Jobe	WNS Global Services SA
Nazir Rahim	EXL Service

Top BPO Operational Manager

Cheryl Mie Rose Gonzales	EXL Service
Robyn Wilson	EXL Service
Sharonne Dirk	Nimble Credit Solutions
Sier-Che Horng	EXL Service
Brian Ngiba	amplify5

The Gareth Pritchard Award

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Giovanni Wildschut	Sigma connected
Phumelela Thabede	Concentrix
Shameema Solomons	Sigma Connected
William le Roux	Shadow Careers



COMPANY AWARDS

Top BPO Community Impact

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CareerBox NPC

Concentrix

EXL Service

TP SA

WNS Global Services SA

Top BPO Operator

Proudly Sponsored by



CCI Global

Concentrix

EXL Service

TP SA

WNS Global Services SA

Top SMME BPO Operator

Proudly Sponsored by



Ascensos SA, a Firstsource Company

Boomerang BPO

CallForce Direct (PTY) LTD

Top Digital Solution & Transformation Operator of the Year

Proudly Sponsored by



CLEVVA

Etapath

Nimble Credit Solutions

TP SA

WNS Global Services SA

Top Emerging Operator

Proudly Sponsored by



HGS South Africa

Kocho SA

Southwestern Talent

Top Impact Sourcing Operation

Proudly Sponsored by



Ascensos SA, a Firstsource Company

Concentrix

EXL Service

TP SA

Top Impact Sourcing Partner

Proudly Sponsored by



CareerBox NPC

Ucademy

Top Leadership Development Initiative

Proudly Sponsored by



CCI Global

Concentrix

EXL Service

Sigma Connected

TP SA

Top Non-Technical Innovation

Proudly Sponsored by



CareerBox NPC

CCI Global

Concentrix x2

Foundever SA

Top Offshore Campaign

Proudly Sponsored by 

CCI Global

Concentrix x 2

EXL Service

TP SA

Top Shared Service Centre

Proudly Sponsored by



Concentrix

EXL Service

Outsourced CFO

Top Support Services Provider

Bluebird Intelligent Transport

CareerBox NPC

Digital Solutions Group

Ucademy

Top Technical Innovation

Proudly Sponsored by



Concentrix

EXL Service x 2

Tech Mahindra

WNS Global Services SA

CapeBPO Awards 2025

We are one step closer to our grand celebration, the CapeBPO Awards 2025 Gala Dinner, set to take place on the 18th of October at the Century City Conference Centre. In true African Glam style, we are looking forward to an evening filled with glamour, recognition, and celebration as we honour Cape Town's finest.

Stay tuned for more updates as we continue on our journey to recognise and celebrate the outstanding achievements within our industry. For now, we are excited to see who will emerge victorious as we get ready to shine the spotlight on Cape Town's Best in the BPO Sector!

Good luck to all our finalists, and thank you once again to all participants for your incredible entries!

The CapeBPO Awards Team

CAPEBPO AWARDS 2025

Get in Touch

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